

UK LEGAL GUIDE

Travel claims

First edition

Kennedys

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Introduction

Welcome to the first edition of Kennedys' travel claims guide.

When compared to other areas of liability, such as employers' liability, the prospects of successfully defending a tour operator liability claim are good. Beware of claimants suggesting that the Occupiers' Liability Act applies to accidents involving tour operators overseas. The Act has no relevance to these claims.

When defending tour operator liability claims, the claims handler should look at the terms and conditions of the holiday contract, the operator's duty of care and whether the Package Travel, Package Holidays and Package Tours Regulations 1992 or post-1 July 2019, the Package Travel and Linked Travel Arrangements Regulations 2018 (the Regulations) apply.

Our team have advised the travel industry for over 20 years on a range of legal issues, in which time we have continued to adapt and respond to the continued pressures and requirements it has faced. As a global law firm, we are perfectly suited to act on behalf of tour operators and agents, dynamic package operators, airlines, and insurers involved in the travel industry providing clear and straightforward legal advice when you need it most.

Our expert legal advice is built on a deep understanding of travel industry issues, strong relationships with ABTA and industry bodies, and close contacts with international legal specialists. It is this awareness and our many contacts with relevant legal specialists in jurisdictions around the world which makes us perfectly situated to offer expert advice on any legal issues affecting the travel industry.



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